

**MADISON COUNTY ROAD DEPARTMENT
CLOSED CALL ANALYSIS
MAY 2020**

Madison County Road Department

Reporting Dates 05/01/20 through 05/26/20

Closed Request Analysis

Closed - Requests Closed on or prior to Target Date

Req # Grade	Request Date/Time	Close Date/Time	Target Date	Type	Assignee / Caller	Location / Address	District	Priority
30964 A	05/01/20 09:55:00	05/22/20 15:19:00	05/02/20 21	Pot Holes Closed Bad pot holes	Brown, Shirley Dickerson	Caroline Blvd Caroline Blvd	District 4	Medium Priority
30971 A	05/04/20 07:14:00	05/22/20 15:23:00	05/05/20 18	Trash Related Closed Needs carpet	Brown, Shirley Myles, Brittany	Bridge Park Cir Bridge Park Circle Canton 39046	District 1	Medium Priority
30972 A	05/04/20 08:00:00	05/18/20 07:12:00	05/05/20 14	Trash Related Closed Need mattress picked up	Brown, Shirley Mack, Katina	John Day Rd John Day Rd	District 5	Medium Priority
30973 A	05/04/20 08:22:00	05/19/20 15:25:00	05/05/20 15	Limb Pickup Closed Limbs pick up	Brown, Shirley Bolin, Billy	Planters Cv Planters Cv	District 3	Medium Priority
30974 A	05/04/20 08:23:00	05/22/20 15:51:00	05/05/20 18	Trash Related Closed Need old wooden fence picked up	Brown, Shirley Pound, Jamison	Bear Creek Cir Bear Creek Cir	District 1	Medium Priority
30976 A	05/04/20 10:08:00	05/22/20 15:23:00	05/05/20 18	Trash Related Closed Need old wooden fence to be picked up	Brown, Shirley Walker, Eureka	Harvey Crossing Harvey Crossing	District 1	Medium Priority
30980 A	05/04/20 11:09:00	05/22/20 15:24:00	05/05/20 18	Trash Related Closed Need trampoline, and refrigerator pick up	Brown, Shirley Washington, Mr.	Lakeway Dr Lakeway Dr	District 3	Medium Priority
30981 A	05/04/20 12:39:00	05/19/20 15:32:00	05/05/20 15	Limb Pickup Closed Limbs are out to be picked up at 140 and 144 Bridgewater Dr (His neighbors on both sides of his house)	Brown, Shirley Harden, Bill	Bridge Water Dr Bridge Water Dr	District 3	
30982 A	05/04/20 12:40:00	05/22/20 15:54:00	05/05/20 18	Limb Pickup Closed Needs limb pickup	Brown, Shirley Brock, Jerry	Lake Hill Dr Lake Hill Drive	District 3	Medium Priority
30983 A	05/04/20 12:48:00	05/06/20 11:03:00	05/05/20 2	Limb Pickup Closed Needs limb pickup and the surrounding neighborhood needs to be checked for limbs as well.	Brown, Shirley Jennings, C	Old Rice Rd Old Rice Road Madison	District 1	Medium Priority

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30990 A	05/04/20 14:57:00	05/18/20 15:30:00	05/05/20	Trash Related Closed	Brown, Shirley Sanders, LeeAnn	Farmers Row Farmers Row	District 3	Medium Priority
	Dur (hrs/days)	336	14	Need couch and dog kenel pick up				
30991 A	05/04/20 15:00:00	05/18/20 15:31:00	05/05/20	Limb Pickup Closed	Brown, Shirley Rare, Dustin	Farmers Row Farmers Row	District 3	Medium Priority
	Dur (hrs/days)	336	14	Limbs pick up				
30992 A	05/04/20 15:14:00	05/19/20 15:24:00	05/05/20	Limb Pickup Closed	Brown, Shirley Webb	Pembroke Cir Pembroke Point Cir	District 3	Medium Priority
	Dur (hrs/days)	360	15	Limb pickup				
30995 A	05/04/20 15:53:00	05/19/20 15:01:00	05/05/20	Trash Related Closed	Brown, Shirley Beasley	Willie Burrell Dr Willie Burrell Dr	District 5	Medium Priority
	Dur (hrs/days)	360	15	Need 2 dressers pick up				
30998 A	05/05/20 08:41:00	05/19/20 15:32:00	05/06/20	Limb Pickup Closed	Brown, Shirley Hardin, Bill	Bridge Water Dr Bridge Water Dr	District 3	Medium Priority
	Dur (hrs/days)	336	14	Limbs pick up				
30999 A	05/05/20 08:47:00	05/12/20 09:53:00	05/06/20	Limb Pickup Closed	Brown, Shirley Williams, G	Dover Ln 255 Dover Ln	District 3	Medium Priority
	Dur (hrs/days)	168	7	Limb pickup				
31000 A	05/05/20 10:25:00	05/22/20 15:20:00	05/06/20	Pot Holes Closed	Brown, Shirley Unknown	Mcelroy Smith Rd McElroy-Smith Rd	District 4	Medium Priority
	Dur (hrs/days)	408	17	Bad potholes				
31001 A	05/05/20 10:29:00	05/11/20 08:14:00	05/06/20	Trash Related Closed	Brown, Shirley Clark, Josephine	Loring Rd Loring Rd	District 5	Medium Priority
	Dur (hrs/days)	144	6	Need mattresses pick up				
31004 A	05/05/20 14:00:00	05/19/20 15:15:00	05/06/20	Limb Pickup Closed	Brown, Shirley Un known	Hwy 17 2209 Hwy 17	District 5	Medium Priority
	Dur (hrs/days)	336	14	Limb pickup				
31007 A	05/05/20 15:02:00	05/22/20 14:13:00	05/06/20	Culvert Installation Closed	Brown, Shirley Lynzey	Body Rd 115 Body Rd	District 5	Medium Priority
	Dur (hrs/days)	408	17	Need culvert installed				

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Grade	Date/Time	Date/Time	Date					
31009	05/05/20	05/11/20	05/06/20	Trash Related	Brown, Shirley	Deer Rd	District 5	Medium Priority
A	15:13:00	08:15:00		Closed	Smith, Darnestus	Deer Rd		
	Dur (hrs/days)	144	6	Has household debris to be picked up, couches, etc				
31010	05/05/20	05/13/20	05/06/20	Limb Pickup	Brown, Shirley	Lake Ridge Dr	District 4	Medium Priority
A	15:43:00	15:09:00		Closed	Jacobs, Michael	Lake Ridge Dr		
	Dur (hrs/days)	192	8	Needs limb pickup				
31011	05/05/20	05/19/20	05/06/20	Limb Pickup	Brown, Shirley	Pisgah Bottom Rd	District 5	Medium Priority
A	15:44:00	15:19:00		Closed	Williams, Caldon	Pisgah Bottom Rd		
	Dur (hrs/days)	336	14	Needs shrubs picked up				
31020	05/06/20	05/19/20	05/07/20	Trash Related	Brown, Shirley	Bradfield Rd	District 4	Medium Priority
A	11:08:00	15:33:00		Closed	Sawyer, Katresia	Bradfield Rd		
	Dur (hrs/days)	312	13	Need old wood pick up				
31022	05/06/20	05/19/20	05/07/20	Limb Pickup	Brown, Shirley	Ridgefield Cv	District 2	Medium Priority
A	14:22:00	15:05:00		Closed	Johnson, Billy	Ridgefield Cv		
	Dur (hrs/days)	312	13	Limbs pick up				
31023	05/06/20	05/19/20	05/07/20	Limb Pickup	Brown, Shirley	Northshore Blvd	District 3	Medium Priority
A	14:24:00	15:27:00		Closed	Lesley, Robert	Northshore Blvd		
	Dur (hrs/days)	312	13	Limbs pick up				
31025	05/06/20	05/19/20	05/07/20	Limb Pickup	Brown, Shirley	Brierfield Dr	District 2	Medium Priority
A	14:26:00	15:07:00		Closed	Holley, Jenna	Brierfield Dr		
	Dur (hrs/days)	312	13	Limbs pick up				
31026	05/06/20	05/19/20	05/07/20	Limb Pickup	Brown, Shirley	Wendy Ln	District 3	Medium Priority
A	14:27:00	15:00:00		Closed	Lyall, Max	Wendy Ln		
	Dur (hrs/days)	312	13	Limbs pick up				
31027	05/06/20	05/19/20	05/07/20	Limb Pickup	Brown, Shirley	Ridgefield Dr	District 3	Medium Priority
A	15:02:00	15:04:00		Closed	Bennett, Kenny	Ridgefield Drive		
	Dur (hrs/days)	312	13	Needs limb pickup				
31032	05/06/20	05/13/20	05/07/20	Limb Pickup	Brown, Shirley	Lake Ridge Dr	District 4	Medium Priority
A	15:30:00	15:10:00		Closed	Hudson, Austin	Lake Ridge Dr		
	Dur (hrs/days)	168	7	Limbs pick up				

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31038 A	05/07/20 13:27:00	05/15/20 14:17:00	05/08/20 8	Pot Holes Closed Hole or dip on road near new firestation	Brown, Shirley Powell, Bill	Yandell Rd Meadowgreen Lane	District 1	Medium Priority
31039 A	05/07/20 14:28:00	05/22/20 15:51:00	05/08/20 15	Limb Pickup Closed Limbs pick up	Brown, Shirley Binder, James	Bear Creek Cir Bear Creek Cir	District 1	Medium Priority
31042 A	05/07/20 14:34:00	05/19/20 15:29:00	05/08/20 12	Limb Pickup Closed Limbs pick up	Brown, Shirley Unknown	Oak Trail Oak Trail	District 1	Medium Priority
31043 A	05/07/20 14:37:00	05/19/20 14:59:00	05/08/20 12	Limb Pickup Closed Limbs pick up	Brown, Shirley Ware, Nelson	Weldon Dr Weldon Dr	District 3	Medium Priority
31045 A	05/07/20 14:52:00	05/15/20 14:17:00	05/08/20 8	Pot Holes Closed Big hole in the curve near the firestation	Brown, Shirley Unknown	Yandell Rd Yandell Rd	District 1	Medium Priority
31046 A	05/07/20 15:30:00	05/20/20 15:20:00	05/08/20 13	Limb Pickup Closed Limbs pick up	Brown, Shirley Pinnix, James	Providence Dr Providence Dr	District 3	Medium Priority
31052 A	05/08/20 07:23:00	05/19/20 15:18:00	05/09/20 11	Limb Pickup Closed Several piles of limbs on street, blocking mailboxes. Said carrier won't deliver mail due to the limbs	Brown, Shirley Caller	Fairgreen Cv Fairgreen Cove	District 1	Medium Priority
31055 A	05/08/20 14:12:00	05/19/20 15:23:00	05/09/20 11	Limb Pickup Closed Need limb pickup	Brown, Shirley Unknown	Pembroke Cir 119 Pembroke Cir	District 3	Medium Priority
31063 A	05/11/20 13:20:00	05/19/20 15:30:00	05/12/20 8	Trash Related Closed Old wooden fence	Brown, Shirley Thomas, Barbara	Parkfield Dr Parkfield Dr	District 4	Medium Priority
31066 A	05/11/20 14:10:00	05/18/20 07:11:00	05/12/20 7	Trash Related Closed Needs debris picked up	Brown, Shirley Davis, CJ	Stump Bridge Rd Stump Bridge Road	District 5	Medium Priority

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Grade	Date/Time	Date/Time	Date					
31069	05/11/20	05/13/20	05/12/20	Limb Pickup	Brown, Shirley	Talbot Ct	District 3	Medium Priority
A	15:33:00	15:08:00		Closed	Spencer, Judy	104 Talbot Ct		
	Dur (hrs/days)	48	2	Limb pickup				
31071	05/11/20	05/13/20	05/12/20	Gravel	Brown, Shirley	Church St	District 2	Medium Priority
A	15:51:00	07:24:00		Closed	Unknown	Church St		
	Dur (hrs/days)	48	2	Need gravel on culvert				
31074	05/12/20	05/19/20	05/13/20	Limb Pickup	Brown, Shirley	Wendy Ln	District 3	Medium Priority
A	10:11:00	15:00:00		Closed	Smith, Angela	Wendy Ln		
	Dur (hrs/days)	168	7	Limbs pick up				
31075	05/12/20	05/13/20	05/13/20	Limb Pickup	Brown, Shirley	South Hampton Cir	District 3	Medium Priority
A	10:12:00	15:03:00		Closed	Powell, Courtney	South Hampton Cir		
	Dur (hrs/days)	24	1	Limbs pick up				
31076	05/12/20	05/19/20	05/13/20	Limb Pickup	Brown, Shirley	Way Cir	District 5	Medium Priority
A	10:13:00	15:03:00		Closed	Steele, Erdell	Way Cir		
	Dur (hrs/days)	168	7	Limbs pick up				
31081	05/12/20	05/21/20	05/13/20	Trash Related	Brown, Shirley	Cotton Cv	District 3	Medium Priority
A	10:45:00	10:18:00		Closed	Thomas, Janet	Cotton Cv		
	Dur (hrs/days)	216	9	Need old household items picked up [couch, head boards, chair etc]				
31082	05/12/20	05/22/20	05/13/20	Culvert Repair	Brown, Shirley	Church St	District 2	Medium Priority
A	12:39:00	14:59:00		Closed	Moreira, Corrine	Church St		
	Dur (hrs/days)	240	10	Needs gravel on culvert				
31088	05/13/20	05/22/20	05/14/20	Limb Pickup	Brown, Shirley	Sagefield Sq	District 4	Medium Priority
A	09:53:00	15:53:00		Closed	Harrell, Richard	Sagefield Sq		
	Dur (hrs/days)	216	9	Limbs pick up				
31089	05/13/20	05/22/20	05/14/20	Pot Holes	Brown, Shirley	Old Hwy 16	District 5	Medium Priority
A	10:08:00	15:20:00		Closed	Burks	Old Hwy 16		
	Dur (hrs/days)	216	9	Bad pot holes in front of this address				
31091	05/13/20	05/22/20	05/14/20	Limb Pickup	Brown, Shirley	Bear Creek Cir	District 1	Medium Priority
A	14:17:00	15:51:00		Closed	Gainey, Jennifer	Bear Creek Cir		
	Dur (hrs/days)	216	9	Limbs pick up				

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31093	05/13/20	05/19/20	05/14/20	Limb Pickup	Brown, Shirley	Brierfield Dr	District 2	Medium Priority
A	14:23:00	15:08:00		Closed	Stacy	Brierfield Dr		
	Dur (hrs/days)	144	6	Limbs pick up				
31095	05/13/20	05/19/20	05/14/20	Limb Pickup	Brown, Shirley	Bridge Water Dr	District 3	Medium Priority
A	15:22:00	15:32:00		Closed	Jones, Roy	Bridge Wsater Dr		
	Dur (hrs/days)	144	6	Limbs pick up				
31098	05/14/20	05/22/20	05/15/20	Gravel	Brown, Shirley	Deweese Rd	District 3	Medium Priority
A	08:59:00	15:17:00		Closed	Pitts, John	Deweese Rd		
	Dur (hrs/days)	192	8	Newly installed culvert needs gravel on top of if washing away				
31103	05/14/20	05/19/20	05/15/20	Limb Pickup	Brown, Shirley	Pembroke Cir	District 3	Medium Priority
A	11:51:00	15:23:00		Closed	Roach, Diane	Pembroke Cir		
	Dur (hrs/days)	120	5	Limbs pick up				
31104	05/14/20	05/22/20	05/15/20	Gravel	Brown, Shirley	Way Rd	District 5	Medium Priority
A	11:53:00	15:18:00		Closed	McFarland	Way Rd		
	Dur (hrs/days)	192	8	Need gravel on culvert that's going across the road				
31105	05/14/20	05/19/20	05/15/20	Trash Related	Brown, Shirley	Way Rd	District 5	Medium Priority
A	11:57:00	15:21:00		Closed	McFarland	Way Rd		
	Dur (hrs/days)	120	5	Need old couch picked up				
31111	05/15/20	05/19/20	05/16/20	Limb Pickup	Brown, Shirley	Pisgah Bottom Rd	District 5	Medium Priority
A	07:28:00	15:20:00		Closed	Walker, Cleophus	Pisgah Bottom Road		
	Dur (hrs/days)	96	4	Limbs to be picked up at first bridge on Pisgah Bottom Rd				
31112	05/15/20	05/19/20	05/16/20	Limb Pickup	Brown, Shirley	Pisgah Bottom Rd	District 5	Medium Priority
A	08:02:00	15:20:00		Closed	Allen, Luella	Pisgah Bottom Rd		
	Dur (hrs/days)	96	4	Limbs pick up				
31114	05/15/20	05/21/20	05/16/20	Limb Pickup	Brown, Shirley	Pat Lockett Rd	District 5	Medium Priority
A	14:06:00	10:13:00		Closed	Lockett, Melissa	Pat Lockett Rd		
	Dur (hrs/days)	144	6	Limbs pick up				
31119	05/18/20	05/21/20	05/19/20	Limb Pickup	Brown, Shirley	Stump Bridge Rd	District 5	Medium Priority
A	08:28:00	10:14:00		Closed	Murray, Evenlyn	Stumpbridge Rd		
	Dur (hrs/days)	72	3	Limbs pick up				

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Grade	Date/Time	Date/Time	Date					
31123	05/18/20	05/22/20	05/19/20	Limb Pickup	Brown, Shirley	Bear Creek Ct	District 1	Medium Priority
A	10:18:00	15:52:00		Closed	Wild, Judy	Bear Creek Ct		
	Dur (hrs/days)	96	4	Limbs pick up				
31132	05/18/20	05/22/20	05/19/20	Limb Pickup	Brown, Shirley	Bainbridge Crossing	District 5	Medium Priority
A	15:14:00	15:52:00		Closed	Benson, Kerri	Bainbridge Crossing		
	Dur (hrs/days)	96	4	Limbs pick up				
31133	05/18/20	05/19/20	05/19/20	Limb Pickup	Brown, Shirley	Crescent Ridge Dr	District 4	Medium Priority
A	15:51:00	15:10:00		Closed	Jackson, Diane	Crescent Ridge Dr		
	Dur (hrs/days)	24	1	Limbs pick up				
31137	05/19/20	05/22/20	05/20/20	Limb Pickup	Brown, Shirley	Arrington Dr	District 3	Medium Priority
A	09:54:00	15:52:00		Closed	Russ, Tiffany	Arrington Dr		
	Dur (hrs/days)	72	3	Limbs pick up				
31167	05/22/20	05/22/20	05/23/20	Pot Holes	Brown, Shirley	Dewees Rd	District 3	Medium Priority
A	10:06:00	15:21:00		Closed	Charhall, Brent	Dewees Rd		
	Dur (hrs/days)	0	0	Bad pot holes on Dewees Rd at the intersection of Dewees and Gluckstadt and other areas				

65 Closed - Requests Closed on or prior to Target Date

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Grade	Date/Time	Date/Time	Date	Type	Assignee / Caller	Location / Address	District	Priority	
Total Requests:		65							